

From: nadine.clode@immi.gov.au [mailto:nadine.clode@immi.gov.au]
Sent: 15 May 2007 10:18
To: Anne MacGregor
Cc: mary-anne.ellis@immi.gov.au; Sarah.Forbes@immi.gov.au
Subject: Re: **New Citizenship Forms** [SEC=UNCLASSIFIED]

Anne

In response to your questions:

1. Assuming the Act comes into force on Sunday 1 July, will the new citizenship forms be online at www.citizenship.gov.au at 00:01 that day, Canberra time?

That is what is planned, however if there are unforeseen circumstances the department will have them available as soon as possible after 00.01

2. Will the new citizenship forms (in pdf format that's fill-in-able on screen) be available in Legend at 00:01 that day too?

It is not expected that the new forms will be available on the Legendcom pages until Monday 2 July 2007. I am sure that you are aware that Legendcom helpdesk provides a helpdesk which is accessible at the Legendcom webpages at <http://www.immi.gov.au/business-services/legend/index.htm> Relevant telephones are: Australia (toll free): 1800 008 717, and Outside Australia: 61 2 6223 8141.

The PDF fillable forms are only available from Legendcom and not the website. The relevant area of the Department advises that it is not possible to make them PDF fillable on the website as the number of forms the department has (which is more than 400) could potentially crash the system if they were used at the same time.

The only exception to this is the on-line application form for applying for conferral of citizenship which has a user interface which allows the client to enter the data on-line and submit the form on-line.

3. If not, what time exactly in Australia on 1 July will the forms be available from those two sources?

See response to question 1 and 2.

4. Does the Department intend to only use the on screen fill-in-able pdf format in Legend again and not on www.citizenship.gov.au as well?

See response to question 2

5. Is there any reason why the Department can't put the improved pdf versions used in Legend on the www.citizenship.gov.au website for general public use?

See response to question 2

The AEC has improved pdf forms on its website for electoral enrolment that can be filled in on screen. To stop people trying to send in the form by e-mail without original signatures, they are set up so that it tells you at the outset that the form can be filled in online and then printed but not saved and sent to the AEC by e-mail.

Noted. In addition, I note that the AEC only has about 12 forms on their website, which does not compare to the number available on the DIAC website

Nadine Clode
Director
Citizenship Policy Section
02 6264 4719

From: Anne MacGregor [mailto:anne.macgregor@skynet.be]
Sent: 13 May 2007 23:30
To: nadine.clode@immi.gov.au
Cc: mary-anne.ellis@immi.gov.au
Subject: **New Citizenship Forms**

Dear Nadine,

Assuming the Act comes into force on Sunday 1 July, will the new citizenship forms be online at www.citizenship.gov.au at 00:01 that day, Canberra time?

Will the new citizenship forms (in pdf format that's fill-in-able on screen) be available in Legend at 00:01 that day too?

If not, what time exactly in Australia on 1 July will the forms be available from those two sources?

Does the Department intend to only use the on screen fill-in-able pdf format in Legend again and not on www.citizenship.gov.au as well?

Is there any reason why the Department can't put the improved pdf versions used in Legend on the www.citizenship.gov.au website for general public use?

The AEC has improved pdf forms on its website for electoral enrolment that can be filled in on screen. To stop people trying to send in the form by e-mail without original signatures, they are set up so that it tells you at the outset that the form can be filled in online and then printed but not saved and sent to the AEC by e-mail.

Looking forward to hearing from you.

Regards,

Anne

Anne MacGregor
Co-founder
Southern Cross Group
17 Ave C. Gilisquet
1030 Brussels
Belgium
Tel: +32 2 735 0436
Fax: + 32 2 248 2132
Mobile: + 32 474 950 131
www.southern-cross-group.org
anne@southern-cross-group.org