



Australian Government

Department of Immigration and Citizenship

Ms Anne MacGregor
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Dear Ms MacGregor

Thank you for your email and fax of 8 August 2007 to the Minister for Immigration and Citizenship, the Hon Kevin Andrews MP, concerning citizenship application forms filed at the Australian High Commission in Ottawa, citizenship forms produced by the Department of Immigration and Citizenship and the Department's citizenship website. The Minister has asked me to respond on his behalf.

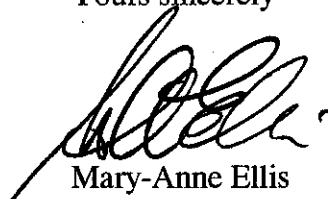
The usual practice at the Australian High Commission in Ottawa when receiving applications for Australian citizenship is to request both original and certified copies from applicants. However, as Ms Armstrong was intending to move back to Australia, it was decided that she could retain the certified copies to assist with the arrangements for returning to Australia. The case officer at the time was an approved certifying officer. It should be noted that had Ms Armstrong lodged her application to resume Australian citizenship by mail, the certified copies of her documents would not have been returned to her.

Thank you for your suggestions concerning the Department of Immigration and Citizenship's citizenship forms and citizenship website. Some of the issues you raise will be addressed in the next form cycle to be released in September and October 2007. The Department's citizenship website is continually being monitored and has recently been updated to correct any inconsistencies.

Please note that your questions concerning police clearance requirements in your correspondence of 22 June 2007 were addressed in my letter to you of 23 July 2007.

Thank you for bringing these matters to the Minister's attention.

Yours sincerely



Mary-Anne Ellis
Assistant Secretary
Citizenship Branch
28 August 2007

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