

From: mary-anne.ellis@immi.gov.au [mailto:mary-anne.ellis@immi.gov.au]  
Sent: 21 June 2007 01:28  
To: anne.macgregor@skynet.be  
Cc: Linda.Mortensen@dfat.gov.au; Nunzio.Rinaudo@dfat.gov.au  
Subject: [SEC=UNCLASSIFIED]

Dear Ms MacGregor

I refer to your email to Nunzio Rinaudo of yesterday.

I understand that by now the pdf or word version of the Q&A document would have been forwarded to Norman Bonello. It is also being made available on the HC website. The Q&A has been translated into Maltese and the intention is to make it available at the information sessions. I would note that such information material is not usually available in languages other than English.

Hard copies of the form will be available at the HC from 2 July even if that means the form is printed off the website and photocopied.

The issue of certification of copies of identity documents is a matter that will be dealt with locally and in a flexible way to meet the local demand. For this reason it is not possible to provide in advance details of when and where it will take place. Appropriate information will be made available locally through the HC as the arrangements are finalised.

As to what information is put on the SCG website, that is clearly a matter for you. However, I wish to place on record that the Department's failure to respond to your comments attributing reasons for our actions and inactions, with which you do not agree, does not represent acceptance of your version of events etc.

The Department at all time strives to do its best in providing services to our clients within the resources available to us. Evidence of this is the current short term mission to Malta to provide former citizens with first hand access to the Department at a post where there is usually no Immigration and Citizenship presence and only a small HC. The commencement of the Australian Citizenship Act 2007 of itself places no obligation on the Australian Government to provide this level of service. The clear indication from the local community in Malta is that they are very appreciative of the arrangements that have been made and the flexibility of response that will be possible for the duration of the short term mission.

Yours sincerely

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From: Anne MacGregor [mailto:anne.macgregor@skynet.be]  
Sent: 20 June 2007 10:05  
To: nunzio.rinaudo@dfat.gov.au  
Cc: norman@southern-cross-group.org; Jurek.Juszczyk@dfat.gov.au  
Subject: **AHC Information / Maltese version / Forms**

Dear Nunzio,

Norman has scanned the 4-page hard copy document you gave him yesterday and sent it to me so that we can put it on the SCG website.

However, the scan is not the best quality, so I was wondering whether you could send me a Word or pdf version of the document.

I trust that you received the e-mail that we sent out to our list from Brussels regarding your information sessions on Monday night.

You told me during our conversation on Friday last week that your information material would be available in both English and Maltese. So far I can only see it in English on your website. And you did not provide a Maltese version to Norman. Do you have a genuine intention to provide it in Maltese as stated to me last week? If so, I would be pleased to receive the Maltese version ASAP for our website archives and so that it can be disseminated to our list in Malta. As I pointed out to you, some of the resumption applicants in Malta have stronger language skills in Maltese than in English.

You also agreed on Friday to copy me on all e-mails to Norman concerning preparations under the new Act. I note that that has not happened so far. I would like to think that this is not deliberate and merely an oversight on your part. I look forward to receiving material directly from you going forward. We are doing our best to cooperate with you and send out your information to our list and make it available on our website. Without our assistance, you have no way of directly reaching such a large number of people who qualify to apply to resume in Malta. It is a simple matter of courtesy that you stick by what you agreed.

You told Norman yesterday that the AHC is prepared to provide people with hard copy application forms. But your written information does not say that. Are you going to change your written information and your website information to say that? Can we put that statement up on our website? Are you going to honour that verbal undertaking? We know that the AHC would really rather not have to be bothered with any of the 2000 people who will qualify to resume citizenship from 1 July and would really rather not have them show up at the AHC at all. But in view of the verbal statement by you to Norman yesterday, unless we receive an explicit written denial from you by close of business today that the AHC isn't prepared to give out hard copy forms, then we will be telling our list and putting on our website that people can go to the AHC for forms from Monday 2 July. As I have said before: many potential resumption applicants do not have internet access.

Having people come to the AHC to pick up application forms might of course be at odds with your ingenious plan to try to avoid people coming to the AHC to have their documents certified by having you set up court to carry out certifications somewhere else. On that score, we also look forward to hearing from you where and when you will be setting up shop to certify documents. If you intend to carry this out during or at the end of your scheduled information sessions, then it would be very wise to advise people in advance to bring their original documents with them to the information sessions. However your one page flyer provided on Monday is silent on that matter.

We look forward to your prompt response.

Kind regards,

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